# Desktop and Laptop Option 9.X Licensing Guide

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## Product Overview

With the majority of business-critical information residing outside the data centers or off of corporate servers, protection for desktops and laptops has become a necessity. The Veritas™ Desktop and Laptop Option is an easy-to-use solution which provides protection to the Windows® and Mac® desktops and laptops through reliable automated file backup and recovery.

Desktop and Laptop Option provides continuous, nonintrusive backup of files, regardless of whether a computer is connected to the network (corporate or public) or offline. When the computer is in the corporate network, files are protected by backing them up to a network user data folder. When the computer is not connected to the corporate network, files are backed up using the available internet connection. In case there is no available internet connection, files are backed up to a user data folder on the desktop. When the computer reconnects to the network, files are backed up from the local desktop user data folder to the designated network user data folder. Users who have multiple computers can synchronize the data between their computers so the most up-to-date file versions are available on all their computers.

Files can be backed up continuously, as per schedule, or manually ensuring safety and security of data stored on desktops and laptops. This data is protected and recoverable in the event of data loss or system failure. Additionally, Desktop and Laptop Option also provides quick access to the backed up files using a web browser and a mobile application. Once the user is authenticated, the backed up data can be downloaded to desktops, laptops, tablets, and mobile devices.

Desktop and Laptop Option supports file-level deduplication and content aware deduplication of Microsoft Outlook® PST and Lotus Notes® NSF files. Desktop and Laptop Option retains only one copy of a file or a PST/NSF attachment, which multiple users or computers may share. This process eliminates data duplication and increases efficiency in handling backup and storage.

Desktop and Laptop Option also provides the Administrator Dashboard which is an easy to interpret, real time interface that provides a graphical visualization of the endpoint backup environment from operational, deployment, and capacity planning perspectives. The routine administrative tasks can be delegated by creating multilevel administrators with restricted or full privileges.

Desktop and Laptop Option works with both NetBackup and Backup Exec environments.

## Licensing Overview

Veritas Desktop and Laptop Option is licensed per user and is sold in packs of 10 or 100 licenses. You can mix and match packs to accommodate the amount of licenses needed.

| Product | Licensed per | Details |
|---|---|---|
| Veritas Desktop and Laptop Option | User | Sold in packs of 10 or 100 licenses |

Example licensing scenarios

Example A:

| Customer environment and needs | Customer needs to purchase |
|---|---|
| • 15 users | • 2 x Desktop and Laptop Option 10 pack |

Example B:

| Customer environment and needs | Customer needs to purchase |
|---|---|
| • 300 users | • 3 x Desktop and Laptop Option 100 pack |

Example C:

| Customer environment and needs | Customer needs to purchase |
|---|---|
| • 534 users | • 5 x Desktop and Laptop Option 100 pack<br>• 4 x Desktop and Laptop Option 10 pack |

In addition to perpetual licenses, subscription licenses are available for Desktop and Laptop Option.

Subscription is an up-front charge for the right to use the product for one, two or three years; maintenance is included in the price. Customers who subscribe will not own the product, but they will have all the entitlements of ownership as long as they are subscribers.

## Version Upgrade Entitlements and Upgrade Mechanisms

If you are an existing Desktop and Laptop Option customer, you can upgrade the previously installed Desktop and Laptop Option versions to the latest version, namely Desktop and Laptop Option 9.0. Depending on the status of your maintenance contract with Veritas, you may be entitled to upgrade free of charge. See the table below to determine if you are entitled to this no-cost upgrade.

Version Entitlements:

| Maintenance Status | Description |
| --- | --- |
| Desktop and Laptop Option customers with active maintenance contracts | Customers with any version of Desktop and Laptop Option who have a current maintenance/support contract can update all their existing licenses covered by their maintenance contract free of charge to Desktop and Laptop Option 9.0. |
| Desktop and Laptop Option customers with expired maintenance contracts | Customers with any version of Desktop and Laptop Option who have expired maintenance are required to purchase version upgrade SKUs (35% off license MSRP) of all their existing licenses to upgrade to Desktop and Laptop Option 9.0. |

Upgrade Mechanisms:

| Desktop and Laptop Option Product | Desktop and Laptop Option 9.0 Upgrade |
| --- | --- |
| **Customers with Maintenance** | |
| Desktop and Laptop Option 7.0, 7.5, 7.6, 8.0; Backup Exec DLO 2010 R3 with maintenance | Upgrade to Desktop and Laptop Option 9.0 at no charge through File Connect<br><br>○ Customers running 7.6, 7.6 SP1, 8.0, 8.0 SP1, 8.0 SP2, 8.0 SP3, 8.0 SP4 can upgrade directly to DLO 9.0.<br>○ Customers running an earlier version of DLO has to first upgrade to DLO 7.6, and then upgrade to DLO 9.0. |
| **Customers without Maintenance contracts or New Customers switching from a competitor to DLO 9.0** | |
| Any version of Desktop and Laptop Option without maintenance or new customers switching from a competitor product to DLO 9.0 | Upgrade to Desktop and Laptop Option 9.0 and save up to 35% off license MSRP.<br><br>○ If you are a DLO 8.0 (including 8.0 Service pack versions) or prior version non-maintenance customer, you are required to purchase version upgrade SKUs (35% off license MSRP) for all of your existing licenses to access DLO 9.0.<br>○ If you are switching from a competitor product to DLO 9.0, you can save up to 35% off license MSRP via competitive upgrade SKUs. |

## Additional Information

| Version | End of Sales | End of Standard Support | End of Standard Life |
|---|---|---|---|
| Desktop and Laptop Option 8.0 and respective Service Packs | March 5, 2017 | December 5, 2018 | December 5, 2019 |

To manage and obtain license keys, please visit the licensing portal on: https://my.veritas.com

For licensing support, please visit: https://licensing.veritas.com

For specific country offices and contact numbers, please visit our website.

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